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New Safety Recall Advanced Communication – T4607112017

FCA US LLC (FCA US) has announced a safety recall on certain 2017 model year (MP) Jeep Compass vehicles.

Some of the above vehicles may have been built with a User's Guide containing incorrect information regarding the jump start procedure. The battery jumping section in the affected User's Guide depicts the battery terminals with reversed polarity in the battery terminal graphic. When jump starting their vehicles, customers following the User's Guide may experience a possible electrical hazard due to the incorrect terminal polarity graphic.

FCA US will conduct a voluntary safety recall to replace the existing User's Guide.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC